

# Tangix TesterPRO Desktop Client Accessibility Conformance Report

Based on VPAT® 2.4 Revised Section 508 Edition

## 🔗 Name of Product/Version

Tangix TesterPRO Desktop Client 8.3.4.2136

## 🔗 Report Dates and Version

- Report Date: 29/04/2026
- Last Modified Date: 29/04/2026
- Version: tangix testerpro desktop client-8.3.4.2136-1

## 🔗 Product Description

Software to access Certification Exams from the VirtualTester server.

## 🔗 Contact Information

### 🔗 Author Information

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### 🔗 Vendor Information

## 🔗 Evaluation Methods Used

Knowledge of the software

## ⇒ **Applicable Standards/Guidelines**

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	<ul style="list-style-type: none"><li>• Table 1: Success Criteria, Level A</li><li>• Table 2: Success Criteria, Level AA</li><li>• Table 3: Success Criteria, Level AAA</li></ul>
<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	<ul style="list-style-type: none"><li>• Chapter 3: Functional Performance Criteria (FPC)</li><li>• Chapter 4: Hardware</li><li>• Chapter 5: Software</li><li>• Chapter 6: Support Documentation and Services</li></ul>

## ⇒ **Terms**

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.x Level AAA.

## ⇒ **WCAG 2.0 Report**

### ⇒ **Table 1: Success Criteria, Level A**

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.1.1 Non-text Content</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Supports</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Images are being displayed as part of the certification exam content.</li> </ul>
<a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Not Applicable</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b> The product does not provide prerecorded audio content.</li> </ul>
<a href="#">1.2.2 Captions (Prerecorded)</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Not Applicable</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b> The product does not provide prerecorded audio content.</li> </ul>
<a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Not Applicable</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b> The product does not provide prerecorded audio content.</li> </ul>
<a href="#">1.3.1 Info and Relationships</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Not Applicable</li> </ul>	
<a href="#">1.3.2 Meaningful Sequence</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Partially Supports</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Exam questions are presented in the sequence determined by the exam author(s).</li> </ul>
<a href="#">1.3.3 Sensory Characteristics</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b></li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b></li> </ul>

Criteria	Conformance Level	Remarks and Explanations
	Partially Supports	Exam questions are presented in the way the exam author(s) created them.
<a href="#">1.4.1 Use of Color</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b></li> </ul> Partially Supports	<ul style="list-style-type: none"> <li>• <b>Software:</b></li> </ul> Exam questions are presented in the way the exam author(s) created them.
<a href="#">1.4.2 Audio Control</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b></li> </ul> Not Applicable	<ul style="list-style-type: none"> <li>• <b>Software:</b></li> </ul> The product does not provide prerecorded audio content.
<a href="#">2.1.1 Keyboard</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b></li> </ul> Partially Supports	<ul style="list-style-type: none"> <li>• <b>Software:</b></li> </ul> Navigation between elements are done in standard Windows OS manner.
<a href="#">2.1.2 No Keyboard Trap</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b></li> </ul> Partially Supports	<ul style="list-style-type: none"> <li>• <b>Software:</b></li> </ul> Keyboard navigation between elements of the answers is possible.
<a href="#">2.2.1 Timing Adjustable</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b></li> </ul> Partially Supports	<ul style="list-style-type: none"> <li>• <b>Software:</b></li> </ul> Exam questions are presented with the time for the exam allotted by the exam author(s). Possibility to extend exam time by contacting the SOLIDWORKS Certification Team.

Criteria	Conformance Level	Remarks and Explanations
<a href="#">2.2.2 Pause, Stop, Hide</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Does Not Support</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Once a timed exam session has been started, there is no way to pause or restart.</li> </ul>
<a href="#">2.3.1 Three Flashes or Below Threshold</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Not Applicable</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b> No blinking effect in the software.</li> </ul>
<a href="#">2.4.1 Bypass Blocks</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Not Applicable</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Content is not repeated, only one question at a time is displayed.</li> </ul>
<a href="#">2.4.2 Page Titled</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Supports</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b> The exam software window is titled to show the name of the exam.</li> </ul>
<a href="#">2.4.3 Focus Order</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Partially Supports</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Focus order is limited to the fields for answering and navigating the exam.</li> </ul>
<a href="#">2.4.4 Link Purpose (In Context)</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Not Applicable</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b> No links are displayed in the software.</li> </ul>
<a href="#">3.1.1 Language of Page</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b></li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b></li> </ul>

Criteria	Conformance Level	Remarks and Explanations
	Supports	Software language is selected at run-time and before the exam is started. Exam content language is selected by the user.
<a href="#">3.2.1 On Focus</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Supports</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Only selecting an element does not change the context.</li> </ul>
<a href="#">3.2.2 On Input</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Does Not Support</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Changing the answer option fields records the user's answer to the current exam question.</li> </ul>
<a href="#">3.3.1 Error Identification</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Supports</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b> When registering and account, the information entered is validated and any input errors are displayed. During the exam session only numerical answers or ticking checkboxes or selecting radio buttons are allowed.</li> </ul>
<a href="#">3.3.2 Labels or Instructions</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Supports</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Labels are displayed indicating what information is to be entered.</li> </ul>
<a href="#">4.1.1 Parsing</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Not Applicable</li> </ul>	
<a href="#">4.1.2 Name, Role, Value</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Not Applicable</li> </ul>	

⇌ **Table 2: Success Criteria, Level AA**

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.4 Captions (Live)</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Not Applicable</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b> The product does not provide or contain live audio content.</li> </ul>
<a href="#">1.2.5 Audio Description (Prerecorded)</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Not Applicable</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b> The product does not provide or contain audio content.</li> </ul>
<a href="#">1.4.3 Contrast (Minimum)</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Partially Supports</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Exam questions, including images are presented in the way the exam author(s) created them.</li> </ul>
<a href="#">1.4.4 Resize text</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Does Not Support</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Software supports Microsoft Windows display scaling.</li> </ul>
<a href="#">1.4.5 Images of Text</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Partially Supports</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Exam questions and images are presented in the way the exam author(s) created them.</li> </ul>
<a href="#">2.4.5 Multiple Ways</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Not Applicable</li> </ul>	

Criteria	Conformance Level	Remarks and Explanations
<a href="#">2.4.6 Headings and Labels</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Partially Supports</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Exam questions are presented in the way the exam author(s) created them.</li> </ul>
<a href="#">2.4.7 Focus Visible</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Partially Supports</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Focus is displayed in the standard Windows OS way, no special functions are included.</li> </ul>
<a href="#">3.1.2 Language of Parts</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Supports</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Exam questions are presented in the way the exam author(s) created them in the language the user selected for the content.</li> </ul>
<a href="#">3.2.3 Consistent Navigation</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Partially Supports</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Navigation of the exam question screen is the same between all questions but depend on the type of question and what answer is required.</li> </ul>
<a href="#">3.2.4 Consistent Identification</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Partially Supports</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Fields for entering a single value identify the field's type (i.e. weight, length, angle etc). Field for entering positions have X, Y or Z as labels.</li> </ul>
<a href="#">3.3.3 Error Suggestion</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Does Not Support</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b> If the user enters a wrong answer for an exam question, no error, help or visual clues are provided.</li> </ul>
<a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b></li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b></li> </ul>

Criteria	Conformance Level	Remarks and Explanations
	Not Applicable	The product does not process legal commitments or financial transactions.

⇒ **Table 3: Success Criteria, Level AAA**

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.6 Sign Language (Prerecorded)</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Not Applicable</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b> The product does not provide prerecorded audio content.</li> </ul>
<a href="#">1.2.7 Extended Audio Description (Prerecorded)</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Not Applicable</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b> The product does not provide prerecorded audio content.</li> </ul>
<a href="#">1.2.8 Media Alternative (Prerecorded)</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Not Applicable</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b> The product does not provide prerecorded audio content.</li> </ul>
<a href="#">1.2.9 Audio-only (Live)</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Not Applicable</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b> The product does not provide audio content.</li> </ul>
<a href="#">1.4.6 Contrast (Enhanced)</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Partially Supports</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Some interface elements have reduced contrast.</li> </ul>
<a href="#">1.4.7 Low or No Background Audio</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Does Not Support</li> </ul>	

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.4.8 Visual Presentation</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Supports</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Visual display of exam content text is limited in width.</li> </ul>
<a href="#">1.4.9 Images of Text (No Exception)</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Supports</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Exam questions are presented in the way the exam author(s) created them.</li> </ul>
<a href="#">2.1.3 Keyboard (No Exception)</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Does Not Support</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Selection of exam content images is not possible through the means of keyboard.</li> </ul>
<a href="#">2.2.3 No Timing</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Does Not Support</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Timing of the exam is determined by the exam author(s).</li> </ul>
<a href="#">2.2.4 Interruptions</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Not Applicable</li> </ul>	
<a href="#">2.2.5 Re-authenticating</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Supports</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Users can resume the exam session but will not be allotted extra time due to the interruption.</li> </ul>
<a href="#">2.3.2 Three Flashes</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Not Applicable</li> </ul>	

Criteria	Conformance Level	Remarks and Explanations
<a href="#">2.4.8 Location</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Not Applicable</li> </ul>	
<a href="#">2.4.9 Link Purpose (Link Only)</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Not Applicable</li> </ul>	
<a href="#">2.4.10 Section Headings</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Not Applicable</li> </ul>	
<a href="#">3.1.3 Unusual Words</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Does Not Support</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Exam questions are presented in the way the exam author(s) created them.</li> </ul>
<a href="#">3.1.4 Abbreviations</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Does Not Support</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Exam questions are presented in the way the exam author(s) created them.</li> </ul>
<a href="#">3.1.5 Reading Level</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Does Not Support</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Exam questions are presented in the way the exam author(s) created them.</li> </ul>
<a href="#">3.1.6 Pronunciation</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Does Not Support</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Exam questions are presented in the way the exam author(s) created them.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<a href="#">3.2.5 Change on Request</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Not Applicable</li> </ul>	
<a href="#">3.3.5 Help</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Does Not Support</li> </ul>	
<a href="#">3.3.6 Error Prevention (All)</a>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Does Not Support</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Software:</b> Answers to exam questions are recorded and evaluated against the correct answers set by the exam author(s).</li> </ul>

## ⇒ Revised Section 508 Report

### ⇒ Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
<a href="#">302.1 Without Vision</a>	<ul style="list-style-type: none"> <li>• Does Not Support</li> </ul>	
<a href="#">302.2 With Limited Vision</a>	<ul style="list-style-type: none"> <li>• Partially Supports</li> </ul>	<ul style="list-style-type: none"> <li>• Zooming of exam content images is supported.</li> </ul>
<a href="#">302.3 Without Perception of Color</a>	<ul style="list-style-type: none"> <li>• Does Not Support</li> </ul>	<ul style="list-style-type: none"> <li>• Exam questions are presented in the way the exam author(s) created them.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<a href="#">302.4 Without Hearing</a>	<ul style="list-style-type: none"> <li>Partially Supports</li> </ul>	<ul style="list-style-type: none"> <li>Unless exam author(s) have generated content requiring hearing.</li> </ul>
<a href="#">302.5 With Limited Hearing</a>	<ul style="list-style-type: none"> <li>Partially Supports</li> </ul>	<ul style="list-style-type: none"> <li>Unless exam author(s) have generated content requiring hearing.</li> </ul>
<a href="#">302.6 Without Speech</a>	<ul style="list-style-type: none"> <li>Supports</li> </ul>	
<a href="#">302.7 With Limited Manipulation</a>	<ul style="list-style-type: none"> <li>Partially Supports</li> </ul>	<ul style="list-style-type: none"> <li>Keyboard navigation in exam software possible.</li> </ul>
<a href="#">302.8 With Limited Reach and Strength</a>	<ul style="list-style-type: none"> <li>Supports</li> </ul>	
<a href="#">302.9 With Limited Language, Cognitive, and Learning Abilities</a>	<ul style="list-style-type: none"> <li>Supports</li> </ul>	<ul style="list-style-type: none"> <li>Support depends on the way the exam author(s) created the questions in the exam.</li> </ul>

## ⇌ Chapter 4: Hardware

## ⇌ Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
<a href="#">502.2.1 User Control of Accessibility Features</a>	<ul style="list-style-type: none"> <li>Not Applicable</li> </ul>	<ul style="list-style-type: none"> <li>This is not a platform software</li> </ul>
<a href="#">502.2.2 No Disruption of Accessibility Features</a>	<ul style="list-style-type: none"> <li>Partially Supports</li> </ul>	<ul style="list-style-type: none"> <li>High contrast may not be supported by exam content.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<a href="#">502.3.1 Object Information</a>	<ul style="list-style-type: none"> <li>• Does Not Support</li> </ul>	
<a href="#">502.3.2 Modification of Object Information</a>	<ul style="list-style-type: none"> <li>• Does Not Support</li> </ul>	
<a href="#">502.3.3 Row, Column, and Headers</a>	<ul style="list-style-type: none"> <li>• Not Applicable</li> </ul>	
<a href="#">502.3.4 Values</a>	<ul style="list-style-type: none"> <li>• Does Not Support</li> </ul>	
<a href="#">502.3.5 Modification of Values</a>	<ul style="list-style-type: none"> <li>• Does Not Support</li> </ul>	
<a href="#">502.3.6 Label Relationships</a>	<ul style="list-style-type: none"> <li>• Partially Supports</li> </ul>	<ul style="list-style-type: none"> <li>• Defined by exam authors.</li> </ul>
<a href="#">502.3.7 Hierarchical Relationships</a>	<ul style="list-style-type: none"> <li>• Does Not Support</li> </ul>	
<a href="#">502.3.8 Text</a>	<ul style="list-style-type: none"> <li>• Does Not Support</li> </ul>	
<a href="#">502.3.9 Modification of Text</a>	<ul style="list-style-type: none"> <li>• Does Not Support</li> </ul>	
<a href="#">502.3.10 List of Actions</a>	<ul style="list-style-type: none"> <li>• Does Not Support</li> </ul>	

Criteria	Conformance Level	Remarks and Explanations
<a href="#">502.3.11 Actions on Objects</a>	<ul style="list-style-type: none"> <li>• Does Not Support</li> </ul>	
<a href="#">502.3.12 Focus Cursor</a>	<ul style="list-style-type: none"> <li>• Supports</li> </ul>	<ul style="list-style-type: none"> <li>• Fields with focus are identifiable.</li> </ul>
<a href="#">502.3.13 Modification of Focus Cursor</a>	<ul style="list-style-type: none"> <li>• Does Not Support</li> </ul>	
<a href="#">502.3.14 Event Notification</a>	<ul style="list-style-type: none"> <li>• Does Not Support</li> </ul>	
<a href="#">502.4 Platform Accessibility Features</a>	<ul style="list-style-type: none"> <li>• Does Not Support</li> </ul>	<ul style="list-style-type: none"> <li>• The product is not platform software.</li> </ul>
<a href="#">503.2 User Preferences</a>	<ul style="list-style-type: none"> <li>• Does Not Support</li> </ul>	<ul style="list-style-type: none"> <li>• No user settings are saved between exam sessions.</li> </ul>
<a href="#">503.3 Alternative User Interfaces</a>	<ul style="list-style-type: none"> <li>• Does Not Support</li> </ul>	
<a href="#">503.4.1 Caption Controls</a>	<ul style="list-style-type: none"> <li>• Not Applicable</li> </ul>	
<a href="#">503.4.2 Audio Description Controls</a>	<ul style="list-style-type: none"> <li>• Not Applicable</li> </ul>	
<a href="#">504.2 Content Creation or Editing</a>	<ul style="list-style-type: none"> <li>• Not Applicable</li> </ul>	<ul style="list-style-type: none"> <li>• The product is not an authoring tool. Content is created by the exam author(s).</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<a href="#">504.2.1 Preservation of Information Provided for Accessibility in Format Conversion</a>	<ul style="list-style-type: none"> <li>• Not Applicable</li> </ul>	
<a href="#">504.2.2 PDF Export</a>	<ul style="list-style-type: none"> <li>• Not Applicable</li> </ul>	
<a href="#">504.3 Prompts</a>	<ul style="list-style-type: none"> <li>• Not Applicable</li> </ul>	
<a href="#">504.4 Templates</a>	<ul style="list-style-type: none"> <li>• Not Applicable</li> </ul>	

## ↔ Chapter 6: Support Documentation and Services

Notes:

Technical support information is available on website

Criteria	Conformance Level	Remarks and Explanations
<a href="#">602.2 Accessibility and Compatibility Features</a>		
<a href="#">602.3 Electronic Support Documentation</a>		
<a href="#">602.4 Alternate Formats for Non-Electronic Support Documentation</a>		
<a href="#">603.2 Information on Accessibility and Compatibility Features</a>		
<a href="#">603.3 Accommodation of Communication Needs</a>		

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